LexiConn Knowledgebase

Accessing Your Account Manager

There are two ways which you can access your account manager. One is directly through your web browser, and the other is through the LexiConn web site.

Both methods are outlined below:

I. Accessing Account Manager Via The Web 1. Go to http://www.your_domain.com/accountmanager/z/ (replacing www.your_domain.com with your domain name or IP address)

2. When prompted for your username and password, enter the main username and password that you use for your account. This is the same username/password that you would use for FTP access as listed in your original account setup email. (If you have changed this password since the account was setup and do not remember what it is, you may contact us to have it reset.)

II. Accessing Account Manager From The LexiConn Web Site 1. From anywhere on the LexiConn web site click on the link, which can be found in the upport right hand corner of any page. This will take you to a page which asks you for your domain name.

2. Enter your domain name in the field and click "Submit"

3. When prompted for your username and password, enter the main username and password that you use for your account. This is the same username/password that you would use for FTP access as listed in your original account setup email. (If you have changed this password since the account was setup and do not remember what it is, you may contact us to have it reset.)

Once you are logged in, the first thing you will see is a page which displays general details about your account.

https://support.lexiconn.com/kb/questions/9/