

LexiConn Knowledgebase

Why is my autoresponder not working?

Once you create an autoresponder (or edit an existing one), it is set to be inactive by default. You must go to "Manage Autoresponders" and click the red X to activate the autoresponder. If you see a green checkmark in the "Active" column, then your autoresponder is live.

<https://support.lexiconn.com/kb/questions/146/>